



National Center for Mental Health

SUPPLEMENTAL BID BULLETIN

ADDENDUM NO. 1

PUBLIC RE-BIDDING FOR DELIVERY, DEPLOYMENT, AND COMMISSIONING OF ADDITIONAL SERVER COMPONENTS TO SCALE THE EXISTING HYPER-CONVERGED INFRASTRUCTURE (HCI) SERVERS

This Supplemental Bid Bulletin No. 1 dated, **August 7, 2023** is issued to clarify, modify or amend items in the Bid Documents. This shall form an integral part of the Bid Documents.

ISSUES	CLARIFICATION
<p style="text-align: center;"><u>FROM</u></p> <p>Hardware Requirements</p> <p>Additional server components will be required on each of the four (4) server nodes.</p> <p>1. One (1) x 800GB NVMe SSD</p> <p>Hyper-Converged Platform</p> <p>9. HCP licenses must be an open or volume license that is perpetual and transferrable, with an active maintenance subscription for at least three (3) years including upgrades, updates, and technical support with at least 10 hours per weekday, with 4 business hours response time through web and/or phone.</p> <p>II. IMPLEMENTATION ARRANGEMENTS INCLUDING ROLES AND RESPONSIBILITIES</p> <p>xxx</p> <p>B. Within the Project duration the winning Contractor/Supplier shall:</p> <p>1. Complete delivery, installation, configuration, and commissioning within 60 days calendar from the receipt of the notice to proceed.</p> <p>xxx</p> <p>III. Warranty Period and Services</p> <p>1. Period: Three (3) years warranty is required on all delivered goods and shall take effect immediately after final acceptance of the project with NCMH</p> <p>2. Product upgrades: Hardware firmware or software upgrades without additional cost to NCMH.</p> <p>3. Provide an immediate RMA or backup unit at any time the HCI equipment is not working or under repair.</p>	<p style="text-align: center;"><u>TO</u></p> <p>Hardware Requirements</p> <p>Additional server components will be required on each of the four (4) server nodes.</p> <p>1. One (1) x at least 800GB NVMe SSD</p> <p>Hyper-Converged Platform</p> <p>9. HCP licenses must be an open or volume license that is perpetual and transferrable, with an active maintenance subscription for at least three (3) years including upgrades, updates, and technical support with at least 8 hours per weekday, with 4 business hours response time through web and/or phone.</p> <p>II. IMPLEMENTATION ARRANGEMENTS INCLUDING ROLES AND RESPONSIBILITIES</p> <p>xxx</p> <p>B. Within the Project duration the winning Contractor/Supplier shall:</p> <p>1. Complete delivery, installation, configuration, and commissioning within 90 days calendar from the receipt of the notice to proceed.</p> <p>xxx</p> <p>III. Warranty Period and Services</p> <p>1. Period: Three (3) years warranty is required on all delivered goods and shall take effect immediately after final acceptance of the project with NCMH</p> <p>2. Product upgrades: Hardware firmware or software upgrades without additional cost to NCMH.</p> <p>3. Preventive and Remedial Services:</p> <p>xxx</p>

“There is no Health without Mental Health”

<p>4. Preventive and Remedial Services: xxx</p> <p>V. Qualification of the Supplier</p> <ol style="list-style-type: none"> 1. Bidder must attach to his/her proposal an assurance from his/her principal that the items called for will be supplied in full and on time 2. Must be in the ICT service for at least ten (10) years of continuous existence and engagement in the business of providing ICT services in the Philippines. 3. Must be an IT solution provider sector and must have experience in HCI, Virtualization, Hypervisors, Blade Servers, and Enterprise Storage systems and equipment. 4. Bidder should have locally based Manufacturer Certified Engineers who will do the installation, configuration, and after-sales support of all proposed equipment for virtualization, and hyper-converged infrastructure. 5. All proposed items must be certified genuine and brand new. Bidder must be an authorized Philippine Distributor, Dealer or Value-Added Reseller of his/her proposed products and must provide local technical services on these <p>VI. Additional Requirements to be Submitted with Technical Proposal</p> <ol style="list-style-type: none"> 1. Warranty Proposal <ol style="list-style-type: none"> a. Period: Three (3) years warranty is required on all delivered goods and shall take effect immediately after final acceptance of the project with NCMH. b. Product upgrades: Hardware firmware or software upgrades without additional cost to NCMH. c. Provide an immediate RMA at any time the HCI equipment is not working or under repair. 2. Company Profile that must show evidence that the firm: <ol style="list-style-type: none"> a. Must be in the ICT service for at least ten (10) years of continuous existence and engagement in the business of providing ICT services in the Philippines. b. Must be an IT solution provider sector and must have experience in HCI, Virtualization, Hypervisors, Blade Servers, and Enterprise Storage systems and equipment. 3. List of authorized Customer support/service centers near Mandaluyong City. The list must indicate the complete and existing business address, telephone and fax number/s, email address, and complete name of the contact person. 	<p>V. Qualification of the Supplier</p> <ol style="list-style-type: none"> 1. Must be in the ICT service for at least ten (10) years of continuous existence and engagement in the business of providing ICT services in the Philippines. 2. Must be an IT solution provider sector and must have experience in HCI, Virtualization, Hypervisors, Blade Servers, and Enterprise Storage systems and equipment. 3. Bidder should have locally based Manufacturer Certified Engineers who will do the installation, configuration, and after-sales support of all proposed equipment for virtualization, and hyper-converged infrastructure. <p>VI. Additional Requirements to be Submitted with Technical Proposal</p> <ol style="list-style-type: none"> 1. Warranty Proposal <ol style="list-style-type: none"> a. Period: Three (3) years warranty is required on all delivered goods and shall take effect immediately after final acceptance of the project with NCMH. b. Product upgrades: Hardware firmware or software upgrades without additional cost to NCMH. 2. Company Profile that must show evidence that the firm: <ol style="list-style-type: none"> a. Must be in the ICT service for at least ten (10) years of continuous existence and engagement in the business of providing ICT services in the Philippines. b. Must be an IT solution provider sector and must have experience in HCI, Virtualization, Hypervisors, Blade Servers, and Enterprise Storage systems and equipment. 3. Original or downloaded from the internet technical brochure/datasheet or other forms of manufacturer's un-amended sales literature, unconditional statements of specification and compliance issued by the manufacturer, samples, independent test data, etc.
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<p>4. Original or downloaded from the internet technical brochure/datasheet or other forms of manufacturer's un-amended sales literature, unconditional statements of specification and compliance issued by the manufacturer, samples, independent test data, etc.</p> <p>5. The bidder shall submit any of the following whichever is applicable:</p> <p>a. If the bidder is the manufacturer, certify that the bidder manufactures the products/items; or</p> <p>b. If the bidder is an Exclusive/Authorized Distributor or Dealer of the products/items, a Certificate or Contract from the manufacturer must be provided as proof that the bidder is an Exclusive/Authorized Distributor or Dealer of the products/items; or</p> <p>c. If the bidder is an agent of the exclusive distributor or dealer the following must be provided:</p> <p>i. Certificate or Distributorship/Dealership Agreement by the Manufacturer with the distributor or dealer; and</p> <p>ii. Contract between the distributor/dealer and the bidder.</p> <p>6. Certification from Prospective Bidder or Supplier or Manufacturer:</p> <p>a. Certification that the supplier shall issue a Warranty Certificate of three (3) years on parts and services upon delivery, inspection, and acceptance as well as one basis for payment.</p> <p>b. Certification from the manufacturer or local exclusive distributor that the warranty shall not be affected by a change of dealer;</p> <p>c. Certification of After Sales Service that components/parts for the Backup storage solution shall be available at the authorized Philippine Service Center/s for a period of at least three (3) years after the warranty period;</p> <p>d. Certification that the supplier has the capacity for corrective and preventive maintenance of the Backup Solution Storage; and that maintenance and technical support staff and engineers must be available locally under its direct employment and supervision and have the experience and training to all staff or engineers.</p> <p>7. Certification from the manufacturer or main authorized distributor in the Philippines that all proposed items will not reach its END-OF-SUPPORT (services) in 3 years' time from the date of award of contract.</p>	<p>5. The bidder shall submit any of the following whichever is applicable:</p> <p>a. If the bidder is the manufacturer, certify that the bidder manufactures the products/items; or</p> <p>b. If the bidder is an Exclusive/Authorized Distributor or Dealer of the products/items, a Certificate or Contract from the manufacturer must be provided as proof that the bidder is an Exclusive/Authorized Distributor or Dealer of the products/items; or</p> <p>c. If the bidder is an agent of the exclusive distributor or dealer the following must be provided:</p> <p>i. Certificate or Distributorship/Dealership Agreement by the Manufacturer with the distributor or dealer; and</p> <p>ii. Contract between the distributor/dealer and the bidder.</p> <p>6. Certification from Prospective Bidder or Supplier or Manufacturer:</p> <p>a. Certification that the supplier shall issue a Warranty Certificate of three (3) years on parts and services upon delivery, inspection, and acceptance as well as one basis for payment.</p> <p>b. Certification from the manufacturer or local exclusive distributor that the warranty shall not be affected by a change of dealer;</p> <p>c. Certification of After Sales Service that components/parts for the Hyper-Converged solution shall be available at the authorized Philippine Service Center/s for a period of at least three (3) years after the warranty period;</p> <p>d. Certification that the supplier has the capacity for corrective and preventive maintenance of the Hyper-Converged Solution Storage; and that maintenance and technical support staff and engineers must be available locally under its direct employment and supervision and have the experience and training to all staff or engineers.</p>
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Other Matters:

- A. Eligibility requirements and technical proposal should be in one folder and financial proposal in a separate folder, with shoelace on top or ring bound instead of fastener, table of contents and index tabs in words, not numbers.
- B. Folder of Eligibility requirements and technical proposal should be placed in one envelope. And folder of financial proposal should be in another envelope. Both envelopes shall then be placed in one mother envelope marked as "**Original Bid**".
- C. Documents should be arranged chronologically according to the checklist issued.
- D. Color code for folders and envelopes:
 - **WHITE**
DELIVERY, DEPLOYMENT, AND COMMISSIONING OF ADDITIONAL SERVER COMPONENTS TO SCALE THE EXISTING HYPER-CONVERGED INFRASTRUCTURE (HCI) SERVERS
- E. All other provisions on the bidding documents which are not affected shall remain in effect.
- F. The deadline for **Submission and Opening of Bids** is scheduled on **August 14, 2023, 9:00 AM, Monday** at the **BAC Conference Room**, National Center for Mental Health Compound, Mandaluyong City.
- G. Any bid submitted after the deadline for submission shall be declared "LATE" and shall NOT be accepted.
- H. The BAC shall open the bids immediately after the deadline for submission and receipt of bids

For the information and guidance of all concerned.


ALDEN C. CUYOS, MD, FPPA, IFAPA, MMHoA
Chairperson, BAC for Equipment CY 2023